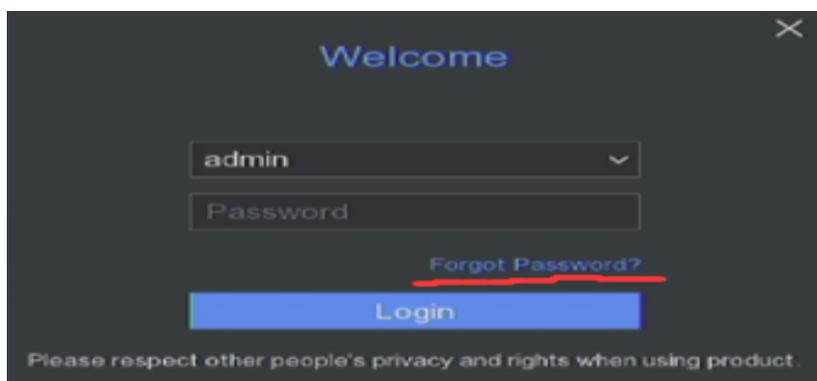
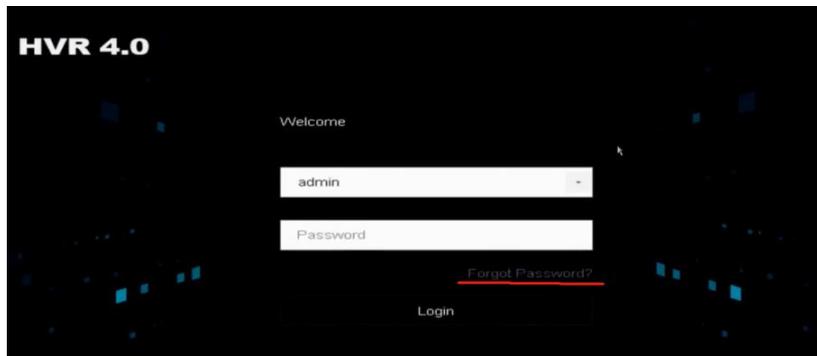


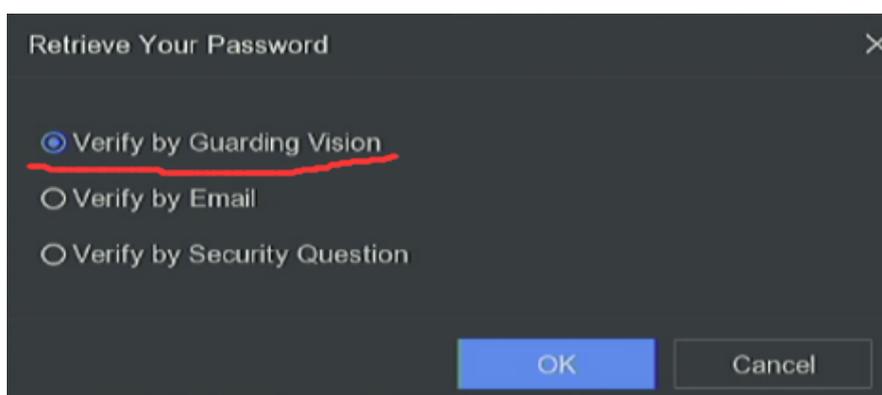
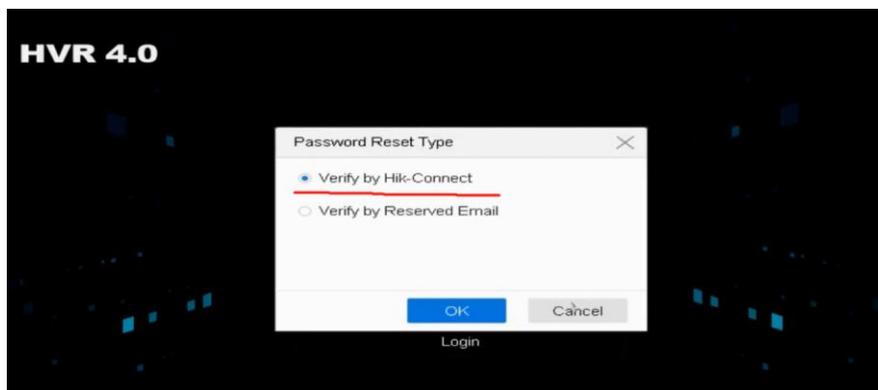
How to Reset Password of NVR DVR via Hik-Connect/Guarding Vision App

1. On device

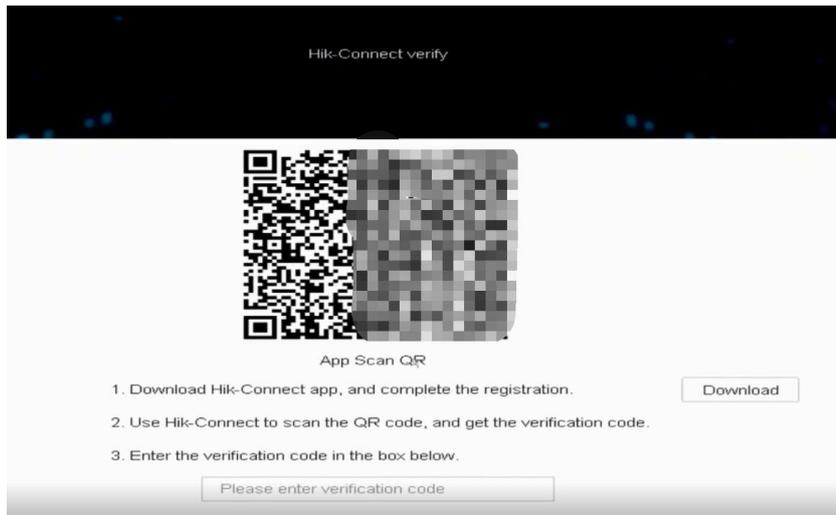
- 1) Click Forget Password on login menu.



- 2) Choose Verify by Hik-Connect or Guarding Vision .

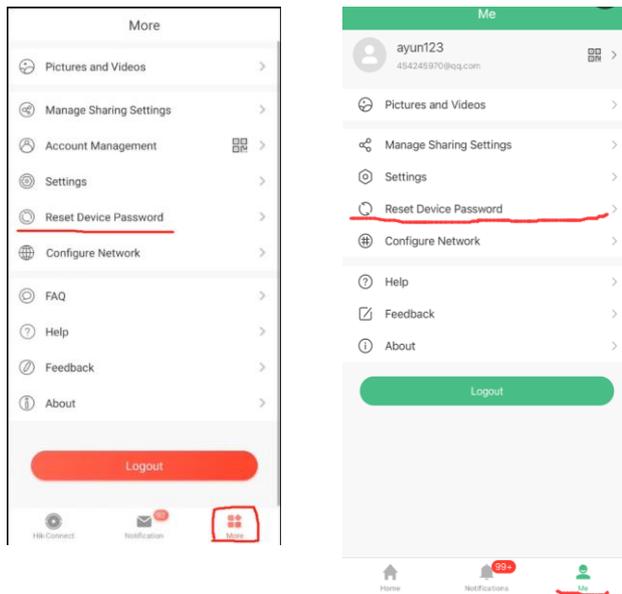


3) Into the following page:

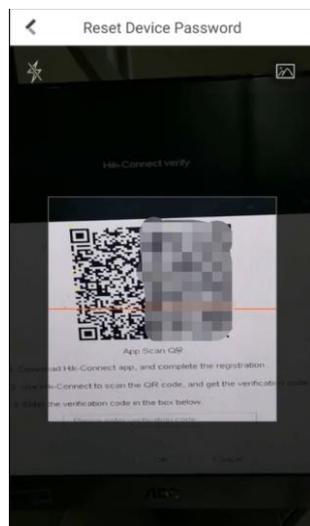


2. On app

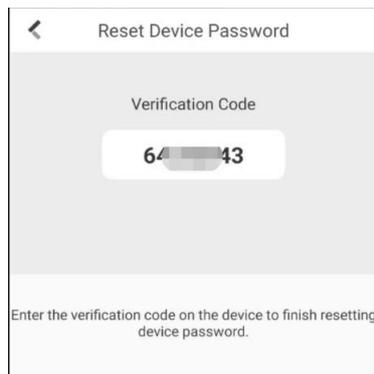
- 1) Run app.
- 2) Tap Me – Reset Device Password.



3) Scan the QR code of step 1.3



4) The verification code will show on Hik-Connect, like the picture below:



3. On device

1) Enter the verification code obtained from app in the box below.



2) Click OK, then the system allows to create new password. And customer can login the device successfully with the new password.



Notes:

1. If the device has not been added, Verify by Hik-Connect will not show up, it cannot be operated by this method and can only be operated after binding.
2. If the device is added by others, the QR code will not work and the following note will show up in Hik-Connect after scan the QR code: